241107 (145) FOI Contact with Funded Businesses

From:	[Freedom of Information](#)
To:	███████████████████
Cc:	[Freedom of Information](#)
Subject:	FOI Request
Date:	07 November 2024 11:15:03
Attachments:	███████████

Dear ████████,

Thank you for your freedom of information request of 15 October 2024. We are responding to you under the Freedom of Information (Scotland) Act 2002.

FOI REQUEST (15 October 2024)

Does SOSE keep in touch with those businesses it was awarded grants, funding or support to once said funding or criteria has finished?
If so, is there a structure in which contact is maintained?

FOI RESPONSE

1. South of Scotland Enterprise (SOSE) provides support to businesses, social enterprises or enterprising communities in the south of Scotland, through funded and non-funded support. SOSE provides support tailored to the organisation's needs, which will vary in scale depending on where they are on their enterprise journey. SOSE does keep in contact with many businesses and the support continues beyond when the funding and/or criteria has been met and/or ended.

2. SOSE systems and the measurement framework structure are continually being developed as part of our ongoing maturity to aid our organisation with the capturing of client support and the impact being realised.

You have the right to request a review of the way in which this request has been processed. Should you wish to exercise this right, you will need to contact us within 40 working days of receipt of this email.

If you remain dissatisfied on completion of the review, you have the right to appeal to the Office of the Scottish Information Commissioner and thereafter to the Court of Session on a point of law only:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Telephone: 01334 464610
www.foi.scot

or for online appeals:
www.foi.scot/appeal

Regards,
SOSE Corporate Relations
FOI@sose.scot

www.southofscotlandenterprise.com